Hidden Forces – Obie Smart Projector – AV and Technology – Troubleshooting Guide:

Note: The projector should always be in “Standby” mode. You can tell the projector is in standby mode when the LED light on the bottom is blue. You can also hear the fan running on the projector.

No projection:

Note: Projector bulbs sometimes need time to warm up before projecting.

1.) Using the remote make sure the projector is turned on. Press the red power button on the top left of the face of the remote.

2.) When you press any button on the Obie remote it will light up red in the top left of the face by the power button. If you do not see a red light then consider changing the batteries.

Wrong game selected & selecting different game:

1.) When the Obie is taken out of standby mode it will automatically go to the “home screen”. You can select the game you want to play on the home screen, or you can go to the “playlist” menu.
Note: Do not use the “library” menu. That menu is only used to add new games to the Obie.

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Adjusting the volume:

1.) The games loaded on the Obie will play sound effects and music. The volume can be turned up or down by using the volume buttons, or muted entirely.

When to contact the ALIEF Campus Tech Support / IT Department:

If you have performed all of these steps and the Obie projector is still not behaving as expected you should reach out to the ALIEF Campus Tech Support / IT Department for further troubleshooting assistance.

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